



## **Issues Identified as Barriers to Intercultural Understanding**

### **How Can we overcome these?**

- How your use of language, body language, gestures and tone of voice may appear to people from different countries or diverse cultures and how their may affect your perceptions of them
  
- The possible results of a lack of understanding or ineffective communication tools
  
- The politeness conventions used by yourself and the people from the countries or cultures you are working with and how these may affect people's perceptions of each other
  
- Ways to minimise misunderstanding and improve communication with people with a different first language to you
  
- The challenges in communicating with people from another culture who share the same first language with you
  
- Hidden rules in the workplace and education